Warner Tech-care Products

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WARRANTY:

The MARK V comes with a 1 year warranty on all parts and labor. The warranty does not cover malicious damage. The MARK V comes in 110V, 60HZ and 220V, 50 HZ power sources. The circuit breaker is 5 Amp. Contact Warner Tech-care Products directly for all repairs.

OPERATING INSTRUCTIONS:

VACUUM WAND: To use the vacuum wand, push the ON-OFF-ON switch located on the top of the unit to WAND and turn the black knob to WAND. This allows the vacuum wand to run continuously. The vacuum wand uses black colored tubing.

BLOWER WAND: To use the blower wand, push the ON-OFF-ON switch located on the top of the unit to WAND and turn the black knob to WAND. This allows the blower wand to run continuously. The blower wand uses clear or yellow colored tubing. Do NOT use the blower wand when the black knob is in chamber position.

DRYING CHAMBER: To use the drying chamber, push the ON-OFF-ON switch located on the top of the unit to TIMER and turn the black knob to CHAMBER. This activates the drying chamber. The plastic cup for the vacuum chamber will suction to the black cushion on the top of the unit when in CHAMBER mode. The timer will run for 5 minutes and turn off automatically. The blower wand should NOT be used during this time.

The cup on the vacuum will stay affixed to the unit for roughly 10 minutes after the motor has turned off. Water evaporates at room temperature in a vacuum. The period of time where the jar is affixed to the unit allows this process to be completed.

TROUBLE SHOOTING:

The MARK V must have proper venting. The motor is thermally protected to shut off at a temperature of 140 degrees. If the unit keeps turning off, it may need to be placed in a different area.

If the vacuum wand does not have power, check the filter. It may need cleaning or replacing.

To remove the filter, unscrew the clear plastic filter cover and pull out the white cylinder-shaped filter. The filter is ceramic and can be washed with soap and water. Make sure the filter is dry before placing it back in the unit. Tighten the filter cap to create a good vacuum. The black ring surrounding the filter may seem loose, this is normal. When the filter cap is tightened, this will also tighten the black ring.

To check if the vacuum is suctioning properly, place your finger over the clear probe tip of the black vacuum wand. The meter should climb between 24" and 28" on the gauge. If it does not, tighten the filter cap and make sure the black knob is in WAND position.

If the blower wand is not blowing sufficiently, be sure the black knob is set to the WAND position.

If the MARK V is turned off and on again immediately, the pump may have held its prime and will bind. Turn the machine off immediately. Wait 15 seconds and turn the machine on again.

HEARING AID CLEANING PROCEDURES:

A variety of 7 milled suction needles are included with the MARK V and located in a plastic box on top of the unit. Pick an appropriate suction needle (one that comes close to the inside diameter of the mic and receiver tubing). Attach the suction needle to the clear probe tip. Slowly move the needle in and out of the tubing. Do this 5 to 6 times.

You should also vacuum the vents and inside of the hearing aids. Watch the gauge when you are vacuuming, it should reach a level of 18" to 20". If it does not, try a larger suction needle.

Use the blower wand to clean out vents and volume controls. Only use the blower wand in the WAND position. After you have used the vacuum and blower wands, place the hearing aids in the drying chamber following the instructions above. Once the drying chamber timer cycle is complete, you may want to vacuum the mic and receiver again. Note, in stubborn cases it may help to place a few drops of hydrogen peroxide in the microphone and receiver with a syringe. Allow the hydrogen peroxide to penetrate, then vacuum again. Do NOT use alcohol in the mic or receiver.

WARNING:

The MARK V Suction Pump is only to be used to clean hearing aids. It should NOT be used to clean the ear. Do not use the blower wand to clean clogged suction needles, it may damage the motor.

